



FOR IMMEDIATE RELEASE

## FRAUDULENT POSTCARD FROM “COUNTY DEED RECORDS” CIRCULATES AGAIN IN IOWA

**[Forest City, Iowa]** On Wednesday, February 28, 2024 the Winnebago County Recorder’s Office assisted a resident with questions regarding a confusing postcard they received, which was quickly identified as fraudulent and reported to local law enforcement. The postcard claimed to be from “County Deed Records/ Home Warranty Division” with false information about the recipient’s home warranty replacement notice and advising them to call for uninterrupted protection.

The postcard claims, “This is your Warranty Replacement notice advising you to contact our offices so you do not have a lapse in coverage...” They further request immediate action to contact them immediately or be “left vulnerable to expensive repairs and/or product replacement.” The Iowa County Recordors Association in partnership with Iowa Land Records confirmed that this information is not legitimate. Similar letters and postcards have been found across the country.

Fortunately, in this case, the resident came into the Winnebago County Recorder’s office with questions before taking any action. If you or someone you know has received a postcard and/or letter claiming to be from the County Deed Records/Home Warranty Division, please **DO NOT RESPOND** to the request in any way.

- Do not pay
- Do not call
- Do not go to the website
- Do not return any mail requests

Winnebago County Recorder, Shanna Eastvold, had this to say about the fraudulent postcard,

“Thankfully the individual, in this case, came to our office to ask questions before taking action. This postcard was NOT sent by County Recordors. Fraudulent activity is getting smarter. We will always do our best to answer your questions, especially when it comes to your safety.”

County Recordors are responsible for the maintenance and management of any official property and real estate documents in the state. The Iowa County Recordors Association was created by Recordors to provide additional resources and governance to each Recorder’s office and supporting staff. Created and maintained by County Recordors and the Electronic Services System, Iowa Land Records is an easy-to-use online database and electronic submission service that allows users to search and submit real estate documents in all of Iowa’s 99 counties.

To find your County Recorder, go to <https://iowalandrecords.org/recorder-directory/>.

For more information or questions about this press release, please contact County Recorder, Denise Allan, at [recorder@jasperia.org](mailto:recorder@jasperia.org)